

By telephone: Toll-free hotline for air travelers with disabilities

1-800-778-4838 (voice)

1-800-455-9880 (TTY)

By telephone: Aviation Consumer Protection Division

202-366-2220 (voice)

202-366-0511 (TTY)

By mail: Air Consumer Protection Division

C-75, U.S. Dept. of Transportation

1200 New Jersey Ave., SE.

Washington, D.C. 20590

By Web: Aviation Consumer Protection Division's website

<http://www.dot.gov/airconsumer>